FINAL REPORTS ISSUED

ref		Risk	Revised potential days	Final Report Issued	Days Taken	Recommendations Made				Audit Opinion	
						No.	Risk Level			Opinion	
	Audit (2013/14)					total	4	3	2	1	
KF08 O	Creditors	4	15	14/05/14	14	1				1	Substantial
ref		Risk	Revised potential	Final Report	Days Taken	Recommendations Made			Audit		
			days	Issued		No.	No. Risk Level			Opinion	
	Audit (2014/15)					total	4	3	2	1	
OP18	Building Control Service and Fees	3	10	16/06/14	11	0					Substantial
OP22	Disabled Facilities Grants	3	10	29/05/14	10	1			1		Substantial
OP23	Economic Development Service	3	10	26/06/14	9	1			1		Substantial
OP25	House Sales	4	3	20/06/14	3	1			1		Substantial
OP27	Housing Rent Deposit Scheme	4	3	21/05/14	4	0					Substantial

PROGRESS on the 2014/15 AUDIT PROGRAMME

03 May - 11 July 2014

ref	Audit	2014/15 potential days	qtr	IA Risk 2014/15	Started	Draft	Final	Days Taken	Status	Comment
	Key Financial - Corporate									
KF01 C	Cash & Bank	5	3	3						
KF02 C	Main Accounting System (formerly General Ledger)	5	3	3						
KF03 C	Asset Management	0		2						
KF04 C	Budgets	0		2						
	Key Financial - Operational									
KF05 O	Council Tax	10	3	3						
KF06 O	Creditors	10	3	3						
KF07 O	Housing Benefits	10	2	3						
KF08 O	Housing Rents	10	3	3						
KF09 O	NNDR	10	3	3						
KF10 O	Payroll & HR	10	2	3						
KF11 O	Recovery	10	4	3						
KF12 O	Housing Repairs	0		3						
	Other - Corporate									
COR13	Corporate Governance & AGS	10	1	3	20/05/14			4	draft	
COR14	Equality & Diversity	10	2	3						
COR15	Health & Safety	15	1	3	08/05/14			6	testing	
COR16	Information Management	15	4	3						
COR17	Training	10	2	3						
	Other - Operational									
OP18	Building Control Service and Fees	10	1	3	14/03/14	16/06/14	16/06/14	11	final	
OP19	Car Parking Partnership (NEPP)	10	2	3						
OP20	Community Health & Leisure including PFI	10	3	3						
OP21	Community Safety - including anti-social behaviour	10	3	3						
OP22	Disabled Facilities Grants	10	1	3	25/03/14	16/05/14	29/05/14	10	final	
OP23	Economic Development Service	10	1	3	14/04/14	12/06/14	26/06/14	9	final	
OP24	Elections	10	2	3						
OP25	House Sales	3	1	4	20/05/14	12/06/14	20/06/14	3	final	

Internal Audit Progress Report APPENDIX A - (ii) PERFORMANCE AGAINST the 2014/15 AUDIT PROGRAMME

PROGRESS on the 2014/15 AUDIT PROGRAMME

Housing Contract Systems	15	4	3						•
Housing Rent Deposit Scheme	3	1	4	25/03/14	14/05/14	21/05/14	4	final	
Planning - Housing Strategy Local Plan	15	4	4						
Members' Allowances & Expenses	10	4	3						
Planning - Development Management (control)	20	2	4	27/05/14			11	testing	
Planning - Support & Advice (planning fees)				included in audit op30					
Services for Older People	10	3	3						1
Street Services - Waste & Recycling	15	1	4	26/03/14			12	testing	1
Street Services - Street Cleaning	5	4	3						1
	5	4	3						1
Street Services - Grounds Maintenance	0		3						1
Street Services - Trade Waste	0		3						1
Street Services - Transport & Plant Utilisation &	0		3						1
Maintenance									·
Street Services - Income Generating Services	0		3						· · · · · · · · · · · · · · · · · · ·
(Bulky Household Goods; Garden Waste)									•
	Housing Rent Deposit Scheme Planning - Housing Strategy Local Plan Members' Allowances & Expenses Planning - Development Management (control) Planning - Support & Advice (planning fees) Services for Older People Street Services - Waste & Recycling Street Services - Street Cleaning Street Services - Highway Ranger Services Street Services - Grounds Maintenance Street Services - Trade Waste Street Services - Transport & Plant Utilisation & Maintenance	Housing Rent Deposit Scheme Planning - Housing Strategy Local Plan Members' Allowances & Expenses Planning - Development Management (control) Planning - Support & Advice (planning fees) Services for Older People Street Services - Waste & Recycling Street Services - Street Cleaning Street Services - Highway Ranger Services Street Services - Grounds Maintenance Street Services - Trade Waste Street Services - Transport & Plant Utilisation & O Maintenance Street Services - Income Generating Services 0	Housing Rent Deposit Scheme Planning - Housing Strategy Local Plan Members' Allowances & Expenses Planning - Development Management (control) Planning - Support & Advice (planning fees) Services for Older People Street Services - Waste & Recycling Street Services - Street Cleaning Street Services - Highway Ranger Services Street Services - Grounds Maintenance Street Services - Trade Waste O Street Services - Transport & Plant Utilisation & O Maintenance Street Services - Income Generating Services O	Housing Rent Deposit Scheme 3 1 4 Planning - Housing Strategy Local Plan 15 4 4 Members' Allowances & Expenses 10 4 3 Planning - Development Management (control) 20 2 4 Planning - Support & Advice (planning fees) 10 3 3 Services for Older People 10 3 3 Street Services - Waste & Recycling 15 1 4 Street Services - Street Cleaning 5 4 3 Street Services - Highway Ranger Services 5 4 3 Street Services - Grounds Maintenance 0 3 Street Services - Trade Waste 0 3 Street Services - Transport & Plant Utilisation & 0 3 Maintenance 0 3 Street Services - Income Generating Services 0 3	Housing Rent Deposit Scheme				

LEVEL 4 & 3 RECOMMENDATIONS IMPLEMENTED

Code & Title	Description	Risk Level	Assigned To	Due Date	Completed
1213 OP-03 01 BUSINESS CONTINUITY	The Finance BC Plan has not been completed and should be formulated as soon as possible.	3	ACE - Legal	10/07/14	30/06/14
1213 OP-05-01 HOMELESSNESS	It is recommended that in conjunction with the Council's ICT team, Northgate (Housing Management System software provider) and Locata software provider; action plans are agreed for the purpose of managing risk in accordance to the Data Protection Act 1998; in relation to tenancy data kept longer than required by law.	3	Assistant Director Housing	30/06/14	30/06/14
1314 OP30 - 02 HOUSE SALES	It is recommended that any changes to the calculation on discount formula in the Northgate System are checked and verified by a Second Officer in Housing.	3	Housing Business Manager	31/05/14	19/05/14
1314 OP30 - 03 HOUSE SALES	It is recommended that:- a)Target date reports held in Northgate are used to allow for a complete audit trail and to monitor the RTBs. b)Circumstances to the delay on timescales should be noted on the Northgate System.	3	Housing Business Manager	31/05/14	19/05/14
1314 OP30 - 04 HOUSE SALES	It is recommended that RTB applications are processed within timescales to prevent delay notice being served and to ensure the timely deposit of funds into the Council's bank account.	3	Housing Business Manager	06/05/14	18/06/14

RECOMMENDATIONS NOT IMPLEMENTED

Code & Title	Description	Risk Level	Managed By	Due Date	Note
1213 OP-02 01 ELECTORAL REGISTRATION	It is recommended that Service EqIAS should be carried out to support the Council's equality duty.	2	Chief Executive	20-Jun-14	Awaiting Management update
1213 OP-03 03 BUSINESS CONTINUITY	CMT should drive forward a program of review and updating of all BC Plans. Departments should be responsible for their own BC plans and the Emergency Planning Officer should co-ordinate and work with departments to test and validate the resulting plans.	2	Assistant Chief Executive - Legal	31-Mar-14	Awaiting Management update
1314 COR19 - 01 CORPORATE ACCESS to SERVICES	It is recommended that an Access Strategy is in place with a corporate direction to join up existing processes amongst various services in relation to the communication of "public information".	2	Chief Executive	30-Jun-14	Awaiting Management update
1314 COR19 - 03 CORPORATE ACCESS to SERVICES	It is recommended that, to avoid any duplication of effort where there is reliable external data readily available to officers, officers involved in corporate demographic and community intelligence data gathering and analysis consider adopting a more reactive system of work on specific officer requests for data.	1	Chief Executive	30-Jun-14	Awaiting Management update